

Duke, Daphne

From: Laurie Murphy [lmurphy@hotwirecommunication.com]
Sent: Tuesday, April 19, 2011 9:56 AM
To: CLECreport
Subject: 1st Quarter 2011 "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd.
Attachments: Hotwire CLEC Service Quality Report - 1st Q 2011 FINAL.pdf

TO: South Carolina Public Service Commission

Attached you will find **Hotwire Communications, Ltd.'s** ("Hotwire") "**SCPSC CLEC -- Quarterly Service Quality Report**" for **1st Quarter 2011**. Hotwire's South Carolina CLEC operations did not have any voice-grade access lines in use during that period and therefore has no service issues to report.

Please do not hesitate to contact me if you have any questions.

Best regards,
Laurie

Laurie M. Murphy

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SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME: Hotwire Communications, Ltd.
QUARTER / YEAR: 1st Quarter / 2011

<u>Month:</u>	<u>January</u>	<u>February</u>	<u>March</u>
Number of Customer Access Lines	-0-	-0-	-0-
Trouble Reports / Access Line (%)	n/a	n/a	n/a
Customer Out of Service Clearing Times (%)	n/a	n/a	n/a
New Installs Completed w/in 5 Days (%)	n/a	n/a	n/a
Commitments Fulfilled (%)	n/a	n/a	n/a

Comments / Explanations: Hotwire did not provide any telephone service in South Carolina 1st Quarter 2011.

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